

Manager - Retail Greenhouse

Manager – Retail Greenhouse (Perennials, Annuals, Tropicals)

Do you want to be part of a team that excels in customer service and love to get your hands dirty?

Are you able to think quickly and adapt to ever changing demands?

This is not a desk job! You will plan, delegate and direct staff in all day to day activities and work side by side to promote the Cedar Rim brand to our customers.

All applicants MUST complete our online application form found at cedarrim.com under About Us > Join Our Team and select Apply. Ensure that you complete the application in full including references. Please note that only qualified candidates will be contacted for an interview. Thank you for considering this opportunity.

Job Title: Manager - Retail Greenhouse

Responsibilities:

- Engage with customers in a friendly and professional manner to answer their questions regarding plant selection, planting, and caring for their purchase by using your previous garden centre experience and/or home gardening knowledge.
- Plan and delegate the work tasks utilizing the strengths and skills of your team Leads and Sales Associates.
- Use independent judgement to prioritize tasks while handling interruptions and/or changes in plans.
- Train new employees and provide on-going performance feedback to motivate your team.
- Receiving, pricing and stocking new and seasonal products ensuring quality standards, accurate pricing and sufficient levels are available. Advising the Retail Manager on re-ordering of product as needed.
- Assist with the organization and/or teaching of workshops to both adults and children
- Maintaining the cleanliness of the greenhouse to ensure a safe environment for customers and employees
- Willing and able to provide assistance to other areas of the garden centre as needed. It's a team effort!

Key requirements for the position are:

- Applicants must be a Canadian citizen or permanent resident.
- Experience in a full service garden centre and/or have a well rounded home gardening experience is required.
- Working experience in leading a diverse team.
- Customer Service is key and you will need a minimum of 2 years of retail experience.
- Strong communication and organizational skills and excellent attention to detail.
- A positive and outgoing demeanour to work with the customers and your team.
- Steel toe boots/shoes are mandatory.
- Flexible availability to work full time shifts 5 days a week including weekends and stat holidays. Hours/days may increase during peak times.
- Ability to teach or assist with workshops in early Spring and late fall/winter.
- This is a very physically active position and requires the successful candidate to be able to lift (up to 20 KG or 45 pounds), bend and stand for long periods of time. You will be required to work in various weather conditions (cold, heat, wet) to perform the full function of the position.

We offer dental, vision and extended health after 3 months. A store discount to enhance your home with plants and home decor products.

If you are a motivated individual with excellent customer service skills and a passion for retail, we would love to hear from you!

This job description is intended to convey information essential to understanding the scope of the position. It is not intended to be an exhaustive list of qualifications, duties, or responsibilities.

Job Types: Full-time, Permanent

Salary: From \$25.00 per hour

Schedule:

- 8 hour shift
- Day shift

Experience:

- Garden Centre or home gardening: 3 years (required)
- Retail Management: 3 years (required)

Job Type:

Permanent Full Time (40 hours per week)

Starting Salary:

\$25 per hour to be reviewed based on qualifications and/or performance

Benefits:

Dental, vision and extended health after 3 months
Store Discount
On-site parking
Casual dress – Cedar Rim shirts provided.